

HIV/AIDS Service and Resource Guide

Developed by the Massachusetts Department of Public Health, Office of HIV/AIDS Last Updated June, 2014

This Service and Resource Guide includes listings for HIV/AIDS services funded through the Massachusetts Department of Public Health (MDPH), the Boston Public Health Commission (BPHC), the Centers for Disease Control (CDC), and the Health Resources and Services Administration (HRSA). It has been created to assist providers in making appropriate referrals for individuals in need of HIV prevention, testing, treatment, medical case management, and other health and social services. It also includes resources for related topics including sexual assault, viral hepatitis, sexually transmitted infections, and substance abuse. Please contact the individual programs and agencies listed for more information about their available services, languages spoken, hours of operation, and eligibility requirements.

Contents

Contents	1
State and City Agencies	2
State and National Hotlines	2
Educational Materials, Information, and Research Resources	3
Community Planning and Advisory Groups	3
Needle Exchange, Syringe Disposal, and Overdose Prevention Services	4
Non-Occupational Post Exposure Prophylaxis (nPEP)	5
Sexual Assault and Intimate Partner Violence	5
HIV Prevention and Screening Programs	6
HIV and STD Partner Services (PS)	. 10
Massachusetts Community AIDS Resource Enhancement Program (MassCARE)	. 11
Health Care and Dental Coverage Programs	. 11
Clinic and Community Based Services for People Living with HIV/AIDS	. 11
Hepatitis C Case Management Services	. 16
Drop-In Centers for People Living with HIV/AIDS	. 16
Reintegration Services for Ex-Offenders	. 17
Legal Assistance Related to HIV/AIDS	. 17

State and City Agencies

Massachusetts Department of Public Health

617-624-6000 TTY: 617-624-6001

www.mass.gov/dph

MDPH Office of HIV/AIDS

617-624-5300 TTY: 617-624-5387

www.mass.gov/dph/aids

MDPH HIV/AIDS Surveillance Program

Main: 617-983-6560 Data Reguest: 617-983-6583

www.mass.gov/dph/cdc/aids

MDPH Division of Epidemiology & Immunization

617-983-6800

www.mass.gov/dph/epi and www.mass.gov/dph/imm

MDPH Division of STD Prevention

866-749-7122 or 617-983-6940

www.mass.gov/dph/cdc/std

MDPH Viral Hepatitis Program

617-983-6800

www.mass.gov/hepc

MDPH Tuberculosis Prevention & Control

617-983-6970

www.mass.gov/dph/cdc/tb

MDPH Refugee and Immigrant Health

617-983-6590

www.mass.gov/dph/refugee

MDPH Bureau of Substance Abuse Services

617-624-5111 TTY: 617-536-5872

www.mass.gov/dph/bsas

MDPH Bureau of Community Health & Prevention

617-624-6060

www.mass.gov/dph/healthpromotion

Massachusetts Community AIDS Resource Enhancement Program (MassCARE)

617-994-9819 TTY: 617-624-5992

www.mass.gov/dph/masscare

Boston Public Health Commission HIV/AIDS Service Division

617-534-4559 TTY: 617-534-9799

www.bphc.org

State and National Hotlines

AIDS Info

800-448-0440 TTY: 888-480-3739

English, Spanish www.aidsinfo.nih.gov

CDC National Health Hotline

(HIV, Hepatitis, STD, Other Health Questions) 800-232-4636 TTY: 888-232-6348

English, Spanish

www.cdc.gov/hiv

Massachusetts Substance Abuse Information & Referral Helpline

800-327-5050 TTY: 617-536-5872

English, Spanish, interpreters available for other

languages

www.helpline-online.com

National Domestic Violence Hotline

800-799-SAFE (7233) TTY: 800-787-3224 English, Spanish, interpreters available for other

languages

www.thehotline.org

National Perinatal HIV Consultation & Referral Service Hotline (for Clinicians)

888-448-8765

English

www.nccc.ucsf.edu

SafeLink - Massachusetts Violence Hotline (Statewide, 24/7)

877-785-2020 TTY: 877-521-2601 *English, Spanish, interpreters available for other*

languages

www.casamyrna.org

Educational Materials, Information, and Research Resources

AIDS Action Committee HIV Health Library

866-799-0079 or 617-450-1432 TTY: 617-437-1672

www.aac.org/get-info

Centers for Disease Control (CDC) – HIV/AIDS

Topics

800-232-4636 TTY: 888-232-6348

www.cdc.gov/hiv

Massachusetts Health Promotion Clearinghouse

800-952-6637 TTY: 617-536-5872

617-536-0501 x 211

www.maclearinghouse.com

National Institute on Drug Abuse (NIDA)

301-443-1124

www.nida.nih.gov

National Institute of Health (NIH)

800-448-0440 TTY: 888-480-3739

www.aidsinfo.nih.gov

Substance Abuse & Mental Health Services Administration (SAMHSA)

877-726-4727 TTY: 800-487-4889

www.samhsa.gov

Community Planning and Advisory Groups

The Massachusetts Integrated Prevention and Care Committee (MIPCC) The MIPCC is a health department facilitated group whose primary purpose is to act in an advisory capacity to the Office of HIV/AIDS (OHA). Active participation by individuals who have diverse expertise and experience, and a direct connection to HIV prevention and care services in Massachusetts, is prioritized. The MIPCC tasks are to provide feedback and proactive guidance on programmatic and policy approaches, and to inform the development and implementation of prevention and care initiatives for individuals living with and at risk for HIV infection in the Commonwealth. Additional information can also be found at www.mass.gov/dph/aids/mipcc.

The Statewide Consumer Advisory Board (SWCAB) The SWCAB is a group of up to 30 people living with HIV/AIDS. They are the voice of the HIV/AIDS community and the connection between the community and the OHA. The membership reflects the profile of the HIV epidemic in Massachusetts in terms of race, ethnicity, gender, sexual orientation, mode of transmission, and geographic region. The mission of the SWCAB is to provide advice to the staff and senior management of the MDPH OHA, and to work collaboratively on a range of strategies, policies, and programmatic issues affecting the lives of consumers and individuals at risk. Additional information can also be found at www.mass.gov/dph/aids/swcab.

The Boston EMA (Eligible Metropolitan Area) Ryan White Part A Planning Council
The Planning Council is an independent, federally required planning body convened by the Boston Public Health Commission (BPHC) and appointed by the Mayor of Boston to organize, evaluate, and prioritize Ryan White HIV funding in the Boston Eligible Metropolitan Area (EMA)¹. Members include people living with HIV, health care providers, HIV service providers, and state and local government representatives. An annual recruitment drive occurs each spring, with applications due in late June. Meetings are also open to the public. The Ryan White Program was created to fill gaps in existing HIV/AIDS medical and support services and contains several parts. Part A of the Ryan White Program provides the funding for the Boston EMA and other urban areas most heavily impacted by the HIV/AIDS epidemic. Additional information can also be found at www.bostonplanningcouncil.org.

Needle Exchange, Syringe Disposal, and Overdose Prevention Services

Needle Exchange Programs

In addition to the exchange of new syringes for used ones, needle exchange programs offer referrals to substance use treatment, HIV, HCV, and STD counseling and testing, and other harm reduction services.

AIDS Action Committee

Cambridge: 617-599-0246

AIDS Support Group of Cape Cod

Provincetown: 508-487-8311 or 866-668-6448 Hyannis: 508-778-1954 (Registration only) **Boston Public Health Commission**

Boston: 617-534-3976 (drop-in center)

617-534-3967

Tapestry Health

Northampton: 413-586-0310 Holyoke: 413-315-3732 x 1

English, Spanish (Spanish only available at Holyoke)

Proper Disposal of Sharps and Syringes

The passage of M.G.L. Chapter 111, Section 127A allows for the purchase and possession of syringes and needles from a pharmacy without a prescription. It also calls for the safe and responsible disposal of sharps and syringes.

There are many syringe disposal sites across the Commonwealth. Information on safe disposal and a list of disposal sites is located at www.mass.gov/dph/aids/needles-syringes.

Overdose Education and Naloxone Distribution (OEND)

OEND programs offer counseling and referrals to substance abuse treatment for all participants who are using opioids. These programs train opioid users, their families, and their friends on how to prevent and recognize an overdose and what to do if one occurs. For more information, visit www.mass.gov/dph/bsas.

AIDS Action Committee

Boston and Cambridge: 617-437-6200

AIDS Support Group of Cape Cod

Hyannis: 508-778-1954 Provincetown: 508-487-8311

AIDS Project Worcester

Worcester: 508-755-3773

Boston Public Health Commission/AHOPE

Boston: 617-534-3976 (drop-in center)

617-534-3967

Brockton Area Multi-Services

Brockton: 508-583-3405

Greater Lawrence Family Health Center

Lawrence: 978-685-7663

Holyoke Health Center

Holyoke: 413-420-2897

Lowell Community Health Center

Lowell: 978-322-8657

Lowell House

Lowell: 978-459-8656

Seven Hills Behavioral Health

Fall River: 508-235-1012 or 508-672-0378

New Bedford: 508-996-0546

Tapestry Health

Northampton: 413-586-0310 Holyoke: 413-315-3732 x 1

Greenfield: 413-773-8888 (by appointment)

Springfield: 413-363-9472

Chapter 192 of the Acts of 2012, known as "Melissa's Law" and "Crime Bill," ensures that a person who experiences a drug-related overdose and is in need of medical assistance, and in good faith, seeks such medical assistance, or is the subject of such a good faith request for medical assistance, shall not be charged or prosecuted for possession of a controlled substance.

Non-Occupational Post Exposure Prophylaxis (nPEP)

Non-occupational post-exposure prophylaxis (nPEP) for HIV is the use of antiretroviral drugs, as soon as possible after a high-risk exposure to HIV, **to reduce (but not eliminate) the possibility of HIV infection**.

Treatment should be started promptly, preferably within the first several hours after an exposure.

It should be administered within 48 hours of a high-risk exposure (not to exceed 72 hours). After 72 hours nPEP is considerably less effective in preventing HIV infection. The sooner nPEP is administered, the more effective it is².

nPEP is only recommended for high risk exposures such as:

- Unprotected vaginal or anal sex with known (or likely) HIV-positive partner
- Injection drug use needle exposure
- After a sexual assault
- Non-intact skin (open cut or wound) or mucus membrane (eyes, nose, mouth, etc.) contact with blood

For clinical consultation on administering nPEP, clinicians may call: **National Clinician's PEPline at 888-448-4911,** from **9am-2am EST.**

Any prescribing clinician (doctor, physician's assistant, nurse practitioner) can provide nPEP to help prevent HIV infection. Individuals needing evaluation for nPEP should go to their primary care provider, community health center, urgent care center, or hospital emergency room. nPEP is covered by most insurance, but for those who are uninsured or uninsured, the HIV Drug Assistance Program (HDAP) can be used to pay for nPEP. A list of sites already enrolled to use HDAP for the provision of nPEP can be found at http://crine.org/hdap/npep/npep-enrolled-sites/

Sexual Assault and Intimate Partner Violence

Sexual Assault Nurse Examiners (SANE):

SANEs are specially trained and certified professionals skilled in performing quality forensic medical-legal exams. The SANEs are available by beeper and respond immediately, when requested by a physician, to the designated SANE hospital ready to care for an individual twelve years of age and over who has experienced a sexual assault. SANE protocols as well as a complete listing of Regional SANE Coordinators, designated SANE hospitals, and rape crisis centers may be found at: www.mass.gov/dph/sane or by calling 617-624-5432.

Rape Crisis Hotline and Crisis Centers:

There is a 24/7 statewide hotline and 17 rape crisis centers across the state. To speak to a hotline counselor or find the center serving your town, call the hotline at 800-223-5001 or visit www.mass.gov/dph/sexualassaultservices.

Intimate Partner Violence:

Jane Doe, Inc. - The MA Coalition Against Sexual Assault and Domestic Violence

617-248-0922 TTY: 617-263-2200

www.janedoe.org or www.janedoe.org/find help

National Domestic Violence Hotline

For domestic violence support <u>outside</u> of Massachusetts: 800-799-SAFE (800-799-7233)

SafeLink - Massachusetts Violence Hotline

(Statewide, 24/7)

877-785-2020

TTY: 877-521-2601

www.casamyrna.org

HIV Prevention and Screening Programs

HIV Prevention and Screening services funded through the Office of HIV/AIDS are delivered in an integrated manner and offer testing for HIV, hepatitis C, and sexually transmitted diseases (STD) including Chlamydia, gonorrhea, and syphilis. All sites provide testing for at-risk individuals on a limited basis and may restrict testing to people who meet certain eligibility requirements or who participate in their other prevention programs. Some sites also offer STD treatment. Testing and treatment is also provided at private physician's offices, community health centers, family planning agencies, and hospitals. For more information, call the sites below.

MSM = Men who have Sex with Men, IDU = Injection Drug User, PLWHA = People Living With HIV/AIDS

Greater Boston Prevention and Screening Programs

AIDS Action Committee*

Serves: MSM, IDU, At-risk Youth, Transgender Individuals, Active Substance Users

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- IDU Health Services
- Overdose Education and Naloxone Distribution

Boston: 617-437-6200 Cambridge: 617-661-3040

English, Spanish

ABCD Health Services*

Serves: Young Black/Latina Women
Targeted Prevention Services

Boston: 617-357-6000 (ask for Health Services)

English, Spanish

Boston Health Care for the Homeless

Serves: At-risk Homeless IndividualsHIV, STD, and Hepatitis Testing

Hepatitis Vaccinations

• Targeted Prevention Services

Boston: 857-654-1000

English, Spanish, Haitian Creole

Boston Living Center*

Serves: PLWHA

Targeted Prevention Services

Limited STD and Hepatitis C Testing

Boston: 617-236-1012 English, Spanish

Boston Medical Center*

Serves: MSM, IDU, PLWHA, Partners of PLWHA, Other At-risk Individuals

- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services

Boston: 617-414-4290

English, interpreters available for other languages

Boston Public Health Commission (AHOPE)

Serves: IDU

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- Overdose Education and Naloxone Distribution

Boston: 617-534-3976 (drop in)

English, Spanish

Cambridge Health Alliance

Serves: At-risk Immigrants and Refugees, PLWHA

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services

Cambridge/Somerville/Malden/Everett: 617-591-6767

HIV Primary Care: 617-655-1606

English, Spanish, Haitian Creole, Portuguese

Center for Community Health, Education and Research*

Serves: Haitian Youth, emphasis on post-earthquake immigrants

Targeted Prevention Services

Boston: 617-373-4591 English, Haitian Creole

^{*}Indicates agencies funded by Boston Public Health Commission or Centers for Disease Control and Prevention.

Centro Latino de Chelsea

Serves: Latino MSM, Latino/Latina IDU

HIV Testing

• Targeted Prevention Services

Chelsea: 617-884-3238 English, Spanish

Children's Hospital-Boston Happens

Serves: At-risk Youth, Young PLWHAHIV, STD, and Hepatitis Testing

Hepatitis Vaccinations

Targeted Prevention Services

Boston: 617-355-2735 English, Spanish

Children's Hospital at Martha Eliot Community Health Center – Project Protection

Serves: At-risk Youth, HIV+ Youth, Immigrant and Refugee Youth

HIV, STD, and Hepatitis Testing

Hepatitis Vaccinations

• Targeted Prevention Services

Boston (Project Protection): 617-971-7829

English, Spanish, Haitian Creole

Codman Square Health Center

Serves: African Americans, Latino/Latinas

HIV Testing

• Targeted Prevention Services Dorchester: 617-825-9660

English, Spanish

The Dimock Center*

Serves: African Americans, Latino/Latinas
HIV, STD, and Hepatitis Testing
Targeted Prevention Services

Roxbury: 617-442-8800

English, Spanish, Haitian Creole, interpreters available

for other languages

East Boston Neighborhood Health Center*

Serves: MSM, IDU, At-risk Latino/LatinasHIV, STD, and Hepatitis Testing

Hepatitis Vaccinations

• Targeted Prevention Services East Boston: 617-568-4490

English, Spanish, Portuguese, interpreters available for

other languages

Fenway Health*

Serves: MSM, Transgender Individuals, Active Substance Users

• HIV, STD, and Hepatitis Testing and Treatment

Hepatitis Vaccinations

Targeted Prevention Services

Boston: 617-267-0159

English, Spanish, interpreters available for other

languages

Harbor Health Services*

Serves: At-risk Lesbian, Gay, Bisexual, Transgender, and Queer Youth

Targeted Prevention Services

Mattapan: Testing and Screening: 617-533-2228 Community Programs: 617-533-2228

Justice Resource Institute*

Serves: At-risk Youth, MSM, IDU, Immigrants and Refugees

HIV, STD, and Hepatitis TestingTargeted Prevention Services

Boston (Boston Glass): 617-266-3349 Boston (BAGLY): 617-227-8378

Framingham (Program RISE): 508-935-2960

English, Spanish

Massachusetts Alliance of Portuguese Speakers - MAPS*

Serves: Portuguese Speaking MSM; Portuguese Speaking Women At-risk

HIV, STD, and Hepatitis Testing

• Targeted Prevention Services Boston (Brighton): 617-787-0557

Somerville: 617-764-2091 Framingham: 508-872-2652 Dorchester: 617-825-5897 English, Spanish, Portuguese

Massachusetts General Hospital*

Serves: MSM, IDU, High-risk Heterosexuals

HIV, STD, and Hepatitis Testing

STD Treatment

Hepatitis Vaccinations

Targeted Prevention Services

Boston (Infectious Diseases Unit): 617-726-3906

English

Mattapan Community Health Center

Serves: African Americans, Latino/Latinas

HIV, STD, and Hepatitis Testing

Targeted Prevention Services

Boston: 617-296-0061

English, Spanish, Haitian Creole

Multicultural AIDS Coalition*

Serves: Women of Color, Sub Saharan Africans, Black MSM, Immigrants and Refugees

HIV Testing

Targeted Prevention Services

Boston: 617-442-1622

Roxbury: 617-541-1050 (Women of Color AIDS Council)

English, Spanish

Victory Programs*

Serves: PLWHA, High-risk Men/Women, MSM, IDU,

Men/Women of Color

Targeted Prevention Services

• Substance Use Services Boston: 617-541-0222

English, Spanish

Whittier Street Health Center*

Serves: Youth and Adult Males, emphasis on re-entering ex-offenders, African Americans, Latino/Latinas English, Spanish, interpreters available for other languages

HIV Testing

Boston: 617-427-1000 (ask for HIV services)

English, Spanish

Northeast Region Prevention and Screening Programs

Greater Lawrence Family Health Center

Serves: IDU, Active Substance Users, Homeless Individuals, Immigrants and Refugees

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services
- IDU Health Services
- Overdose Education and Naloxone Distribution

Lawrence: 978-685-7663

English, Spanish, interpreters available for other

languages

Healthy Streets – Health Innovations

Serves: IDU, Partners of IDU, Active Substance Users, Homeless Individuals, Sex Workers

- HIV, STD, and Hepatitis Testing
- IDU Health Services
- Overdose Education and Naloxone Distribution
- Targeted Prevention Services

Lynn: 781-592-0243 *English, Spanish*

Lowell Community Health Center

Serves: MSM, IDU, Sub Saharan Africans, PLWHA, Immigrants and Refugees, Active Substance Users

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- STD Treatment
- Targeted Prevention Services
- IDU Health Services
- Overdose Education and Naloxone Distribution

Lowell: 978-937-9700

English, Spanish, Portuguese, Khmer, interpreters available for other languages

Lynn Community Health Center

Serves: MSM, IDU, Partners of IDU, PLWHA, African Americans, Latino/Latinas

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services

Lynn: 781-581-3900

English, Spanish, interpreters available for other languages

Central Region Prevention and Screening Programs

AIDS Project Worcester

Serves: MSM, IDU, Active Substance Users, Immigrants and Refugees, Sub Saharan Africans

- HIV Testing
- Targeted Prevention Services
- Overdose Education and Naloxone Distribution

Worcester: 508-755-3773

English

Edward M. Kennedy Health Center

Serves: IDU, Partners of IDU, PLWHA, Sub Saharan Africans, African Americans, Latino/Latinas

- HIV, STD, and Hepatitis Testing
- Hepatitis Vaccinations
- Targeted Prevention Services

Worcester: 508-852-1805 English, Spanish, Portuguese

Southeast Region Prevention and Screening Programs

Access Nantucket

Serves: MSM, IDU, Immigrants and Refugees

HIV, STD, and Hepatitis Testing

Nantucket: 508-228-3955

English, Spanish

AIDS Support Group of Cape Cod

Serves: MSM, IDU, PLWHA

• HIV, STD, and Hepatitis Testing

• Targeted Prevention Services

IDU Health Services

Overdose Education and Naloxone Distribution

Hyannis: 508-778-1954 Provincetown: 508-487-8311

English

Brockton Area Multi-Services (BAMSI)

Serves: IDU, Commercial Sex WorkersHIV, STD, and Hepatitis Testing

Targeted Prevention Services

Overdose Education and Naloxone Distribution

Brockton (C.O.P.E. Center): 508-583-3405

English, Spanish

Brockton Neighborhood Health Center

Serves: MSM, IDU, Partners of IDU, African Americans, Latino/Latinas

HIV, STD, and Hepatitis Testing

STD Treatment

Targeted Prevention Services

Brockton: 508-894-3566

English, Spanish, Portuguese, French, Cape Verdian

Creole, Haitian Creole

Cape Cod Hospital/IDCS

Serves: MSM, IDU, Immigrants and Refugees

HIV, STD, and Hepatitis Testing

STD Treatment

Hepatitis Vaccinations

Targeted Prevention Services

Hyannis: 508-862-5650

English, Spanish, French, Portuguese

Greater New Bedford Community Health Center

Serves: MSM, IDU

HIV, STD, and Hepatitis Testing

Hepatitis Vaccinations

Targeted Prevention Services

New Bedford: 508-992-6553 x299, x131

English, Spanish, Portuguese

Manet Community Health Center

Serves: IDU

HIV, STD, and Hepatitis Testing

Hepatitis Vaccinations

Targeted Prevention Services
 Quincy/Weymouth: 857-939-4108

English, Chinese

Seven Hills Behavioral Health

Serves: MSM, IDU, Commercial Sex Workers,

Immigrants and Refugees

HIV, STD, and Hepatitis Testing

Targeted Prevention Services

• Overdose Education and Naloxone Distribution

Fall River: 508-235-1012 Fall River: 508-672-0378 New Bedford: 508-999-4159 English, Portuguese, Spanish

Stanley Street Resource and Treatment - SSTAR

Serves: MSM, IDU, PLWHA, Partners of IDU

HIV, STD, and Hepatitis Testing

STD Treatment

Hepatitis Vaccinations

Targeted Prevention Services

Fall River: 508-324-3561 English, Spanish, Portuguese

Western Region Prevention and Screening Programs

Baystate Medical Center

Serves: MSM, IDU, Immigrants and Refugees

- HIV, STD, and Hepatitis Testing
- STD Treatment
- Hepatitis Vaccinations
- Targeted Prevention Services

Springfield (Brightwood): 413-794-4458 Springfield (Mason Square): 413-794-8723 English, Spanish, interpreters available for other languages

Berkshire Medical Center

Serves: MSM, IDUHIV Testing

Targeted Prevention Services

Pittsfield: 413-447-2654

English

Caring Health Center

Serves: Latino/Latinas, Active Substance Users

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services

Springfield: 413-739-1100

English, Spanish

Holyoke Health Center

Serves: MSM, IDU, Partners of IDU, and Latinos/Latinas

- HIV, STD, and Hepatitis Testing
- Targeted Prevention Services
- Overdose Education and Naloxone Distribution

Holyoke: 413-420-2255

Chicopee: 413-420-2256 (by appointment only)

English, Spanish

New North Citizens' Council

Serves: MSM, IDU, Partners of IDU, African Americans, Latino/Latinas

- HIV Testing
- Targeted Prevention Services
 Springfield (North End): 413-205-1231
 Springfield (Mason Square): 413-747-5755
 English, Spanish

Tapestry Health

Serves: MSM, IDU, Partners of IDU, Active Substance Users, Latino/Latinas

- HIV, STD, and Hepatitis TestingTargeted Prevention Services
- Overdose Education and Naloxone Distribution

Northampton (NEX): 413-315-3732 x1 Holyoke (MSM/Screening): 413-315-3732 x2

Springfield (La Voz): 413-363-9472 Holyoke (NEX): 413-315-3732

English, Spanish

HIV and STD Partner Services (PS)

Partner Services for HIV and STDs: The PS program is a client-directed service for individuals diagnosed with with HIV, gonorrhea, or syphilis and their sexual and needle-sharing partners. This service includes a range of options to assist individuals who have been diagnosed with HIV or STDs to identify and inform their sex and/or drug injection partners about possible exposures. These services are offered to help partners learn about their risks and facilitate linkages to testing and care.

How Partner Services Can Help: Individuals testing positive for HIV or STDs may choose to notify partners themselves, with or without assistance, or they may choose to have Partner Services staff notify partners. The Partner Services program ensures that partners are connected to care and receive the correct tests and treatments.

For More Information or Assistance: Call the statewide Partner Services Program at 617-983-6835.

Massachusetts Community AIDS Resource Enhancement Program (MassCARE)

MassCARE provides coordinated, comprehensive family-centered care for individuals living with HIV. Services are prioritized for children, adolescents, and women of reproductive age who are living with HIV/AIDS and their families. Services include medical case management, and peer support. The sites below provide these services including access to primary and HIV specialty care and services for families.

Brockton Neighborhood Health Center

Brockton: 508-894-3569

Family Health Center Worcester

Worcester: 508-860-7892

Greater Lawrence Family Health Center

Lawrence: 978-689-6470

Lowell Community Health Center

Lowell: 978-322-8664

Health Care and Dental Coverage Programs

AIDS Clinical Trial Information Service

800-874-2572 TDD: 800-243-7012

www.aidsinfo.nih.gov

Community Research Initiative of New England (CRI)

HIV Drug Assistance Program (HDAP)

• Comprehensive Health Insurance Initiative (CHII) 888-253-2712 TTY: 617-778-5460

www.crine.org

Health Connector (Health Insurance)

877-623-6765

www.mahealthconnector.org

MassHealth

800-841-2900 TTY: 617-778-5460

www.mass.gov/masshealth

HIV Dental Ombudsperson Program

617-534-4717 www.bphc.org/aids

Clinic and Community Based Services for People Living with HIV/AIDS

There are a range of services in clinic and community-based settings across the state for people living with HIV/AIDS (PLWHA). The majority of agencies are funded to provide medical case management. Components of medical case management include the coordination of medical and support services, adherence support, sexual health promotion, and substance use risk reduction. Agencies either directly provide, or coordinate access to, housing search and advocacy, benefits counseling, and home-based services. Other services available include peer support, nutrition/food services, legal services, client advocacy, mental health, substance abuse, primary care, dental, and rent/utility assistance. See the agency listings below for details about available services in your area.

Greater Boston Services for PLWHA

AIDS Action Committee

Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Rental Assistance, Client

Advocacy, Mental Health Services

Boston: 617-437-6200 Cambridge: 617-661-3040

English, Haitian Creole, Portuguese, Spanish

Bay Cove Human Services

Provides: Substance Abuse Services

Boston: 617-371-3000 English, Spanish, French

Boston Health Care for the Homeless

Provides: Medical Case Management

Boston: 857-654-1000 English, Spanish

Boston Living Center (Victory Programs' BLC)

Provides: Peer Support, Food Services, Medical Case

Management

Boston: 617-236-1012 English, Spanish

Boston Medical Center

Provides: Medical Case Management, Peer Support

Boston: 617-414-7053

English, Spanish, Portuguese, French, German, Haitian

Creole

Boston Medical Center – The Spark Center

Provides: Support for children and teens with HIV

Mattapan: 617-424-0504

English, Haitian Creole, French, Spanish

Boston Public Health Commission Homeless Services Safe Harbor Program

Provides: Medical Case Management

Boston: 617-591-6767 English, Spanish

Boston Public Health Commission HIV Dental Ombudsperson Program

Provides: Oral Health Care Statewide: 617-534-2344

English, Spanish

Cambridge Health Alliance

Provides: Medical Case Management, Cambridge/Somerville: 617-665-1001 English, Spanish, Haitian Creole, Portuguese

Catholic Charitable Bureau of the Archdiocese of Boston

Provides: Medical Case Management

Boston: 617-541-0100 *English, Haitian Creole*

www.ccab.org

Casa Esperanza

Provides: Substance Abuse Services - Residential

Roxbury: 617-445-1123

English, Spanish

Centro Latino Inc.

Provides: Medical Case Management, Peer Support

Chelsea/Cambridge: 617-884-3238

English, Spanish

Commonwealth Land Trust

Provides: Medical Case Management for residents only

Boston: 617-445-4075 English, Spanish

Community Research Initiative of New England

Provides: AIDS Drug Assistance Program (ADAP/HDAP)

Statewide: 617-502-1700

English, Spanish

Community Servings Inc.

Provides: Food Services

Greater Boston: 617-522-7777

English, Spanish

DEAF, Inc.

Provides: Medical Case Management

Boston: 617-254-4041, 617-254-4041 (TTY/V)

English, ASL

Dimock Community Health Center

Provides: Medical Case Management, Peer Support

Roxbury: 617-442-8800

English, Spanish, Haitian Creole, Interpreters available

for other languages

Dorchester House Multi-Service Center

Provides: Medical Case Management

Dorchester: 617-288- 0859 English, Spanish, Haitian Creole

www.dotwell.org

East Boston Neighborhood Health Center

Provides: Medical Case Management, Peer Support

Boston: 617-568-4622 English, Spanish www.ebnhc.org

Fenway Health

Provides: Medical Case Management

Boston: 617-267-0900 English, Spanish

Harbor Health Services

Provides: Medical Case Management

Dorchester: 617-282-3200

English, Spanish

Justice Resource Institute

Provides: Peer Support, Substance Abuse Services

Boston / Framingham: 617-457-8142

English, Spanish

Latin American Health Institute

Provides: Medical Case Management, Housing Search

and Advocacy

Boston: 617-350-6900

English, Spanish

Massachusetts Alliance of Portuguese Speakers

Provides: Medical Case Management

Cambridge: 617-864-8300 English, Portuguese

Massachusetts General Hospital-Chelsea Health Center

Provides: Medical Case Management

Chelsea: 617-887-3741 English, Spanish

Multicultural AIDS Coalition / Casa Iris

Provides: Peer Support Jamaica Plain: 617-238-2496

English, Spanish

PACT

Provides: Medical Case Management

Dorchester: 617-474-8500

English, Spanish

Pathways to Wellness

Provides: Acupuncture Boston: 617-859-3036 English, Spanish, Mandarin

Pine Street Inn/Paul Sullivan Housing

Provides: Medical Case Management and for residents

of Rockwell Street <u>only</u> Dorchester: 617-892-8801

English, Spanish

Span, Inc.

Provides: Substance Abuse Services

Boston: 617-423-0750 English, Spanish

Upham's Corner Health Center

Provides: Medical Case Management

Dorchester: 617-825-9206 Spanish, Haitian Creole

Victory Programs, Inc.

Provides: Food Services, Substance Abuse Services -

Residential

Boston: 617-541-0222 English, Spanish

Vinfen Corporation

Provides: Medical Case Management

Roxbury: 617-522-8057 English, Haitian Creole

Whittier Street Health Center

Provides: Medical Case Management, Peer Support

Boston: 617-427-1000 English, Spanish

Metro West Services for PLWHA

JRI Health

Provides: Medical Case Management, Peer Support Framingham (Program Rise): 508-935-2960

English, Spanish, Portuguese

Metro West Medical Center

Provides: Medical Case Management

Framingham: 508-383-1145

English, Spanish

South Middlesex Opportunity Council, New Beginnings at Bethany Hill

Provides: Medical Case Management for residents only

Framingham: 508-370-3986

English, Spanish

Central Region Services for PLWHA

AIDS Project Worcester

Provides: Food Services, Medical Transportation, Peer

Support, Mental Health Services Worcester: 508-755-3773

English, Spanish

Community Health Link

Provides: Medical Case Management

Worcester: 508-860-1168

English, Spanish

Edward M. Kennedy Community Health Center

Provides: Medical Case Management, Client Advocacy, Corrections to Community Re-integration Services,

Primary Care

Worcester: 508-854-2122

English, Spanish

GAAMHA Inc. (Pathway House)

Provides: Substance Abuse Services - Residential

Gardner: 978-632-0934

English

Montachusett Opportunity Council / CARE Services

Provides: Medical Case Management, Peer Support,

Food Services, Medical Transportation

Fitchburg: 978-345-4366 x 247 (English) x246

(Spanish)

English, Spanish

UMass Memorial Medical Center

Provides: Medical Case Management, Peer Support

Worcester: 508-334-1000 Fitchburg: 978-878-8375

English, Spanish, Portuguese, French

Northeast Region Services for PLWHA

AIDS Action Committee

Provides: Medical Case Management, Peer Support,

Food Services Lynn: 781-581-2393 English, Spanish

Greater Lawrence Family Health Center

Provides: Medical Case Management, Peer Support,

Medical Transportation

Lawrence/Haverhill: 978-685-7663 x 8505

English, Spanish

English, Spanish

Lowell Community Health CenterProvides: Medical Case Management, Peer Support,

A average the wa

Acupuncture

Lowell: 978-937-9700

English, Spanish, Portuguese, French, Khmer, interpreters available for other languages

Lynn Community Health Center

Provides: Medical Case Management, Medical

Transportation Lynn: 781-581-3900 *English, Spanish*

North Shore Health Project

Provides: Medical Case Management, Food Services,

Peer Support

Gloucester: 978-283-0101

English

Southeast Region Services for PLWHA

Beth Israel Deaconess – formerly Jordan Hospital

Provides: Medical Case Management

Plymouth: 508-746-2000

English

Brockton Area Multi-Services

Provides: Medical Case Management, Peer Support, Food Services, Housing Search and Advocacy

Brockton: 508-580-0219

English, Spanish, Portuguese, French, Cape Verdean

Creole, Haitian Creole

Brockton Neighborhood Health Center

Provides: Medical Case Management, Peer Support

Brockton: 508-894-3437

English, Spanish, Haitian Creole, French, Portuguese,

Cape Verdean Creole

Coastline Elderly Services

Provides: Food Services New Bedford: 508-999-6400

English, Spanish, Portuguese, Cape Verdean Creole

Community Counseling of Bristol County

Provides: Medical Case Management, Peer Support,

Housing Search and Advocacy, Food Services

Taunton: 508-977-8142 English, Portuguese

Father Bill's and Mainspring

Provides: Housing Search and Advocacy

Quincy: 508-427-6448

English

Greater New Bedford Community Health Center

Provides: Medical Case Management, Peer Support

New Bedford: 508-992-6553 x156 English, Spanish, Portuguese

Manet Community Health Center

Provides: Medical Case Management, Peer Support

Quincy: 617-376-3030 English, Spanish

Morton Hospital

Provides: Medical Case Management, Acupuncture

Taunton: 508-828-6733

English

Seven Hills Behavioral Health

Provides: Medical Case Management, Peer Support,

Acupuncture

New Bedford: 774-634-3720 English, Spanish, Portuguese

Stanley Street Treatment & Resources - SSTAR

Provides: Medical Case Management

Fall River: 508-324-3543 English, Spanish, Portuguese

Steppingstone Incorporated

Provides: Medical Case Management, Housing Search

and Advocacy, and Peer Support Fall River: 508-674-2788 x 108 New Bedford: 508-984-7514 English, Spanish, Portuguese

Cape and Islands Region Services for PLWHA

AIDS Support Group of Cape Cod

Provides: Medical Case Management, Peer Support, Housing Search and Advocacy, Food Services,

Acupuncture

Hyannis: 508-778-1954 Provincetown: 508-487-9445

English, Portuguese (Hyannis location only)

Outer Cape Health Services

Provides: Medical Case Management

Provincetown: 508-487-9395

English, Spanish

Cape Cod Hospital - IDCS

Provides: Medical Case Management

Hyannis: 508-862-5650 Falmouth: 508-495-7190

English, Spanish, Portuguese, French, Cape Verdean

Creole

Western Region Services for PLWHA

A Positive Place

(a program of Cooley Dickinson Hospital)

Provides: Medical Case Management, Peer Support

Northampton: 413-586-8288 x 5

English, Spanish

Baystate Medical Center

Provides: Medical Case Management

Springfield: 413-794-0195

English, Spanish, interpreters available for other

languages

Berkshire Medical Center

Provides: Medical Case Management, Peer Support

Pittsfield: 413-447-2516

English, Spanish, interpreters available for other

languages

Gandara Mental Health Center

Provides: Medical Case Management, Corrections to

Community Re-integration Services West Springfield: 413-736-8329

English, Spanish

Holyoke Health Center

Provides: Medical Case Management

Holyoke: 413-420-2255 English, Spanish

River Valley Counseling Center

Provides: Medical Case Management, Peer Support,

Housing Search and Advocacy, Food Services

(Springfield only) Holyoke: 413-540-1214 Springfield: 413-737-2437

English, Spanish

Tapestry Health

Provides: Medical Case Management, Food Services

Springfield: 413-363-9472 Greenfield: 413-773-8888

English, Spanish in Springfield location

Hepatitis C Case Management Services

The Office of HIV/AIDS (OHA) funds five agencies to provide medical case management services to individuals mono-infected with hepatitis C. Please contact the agencies below for specific information regarding services.

Baystate Medical Center

Springfield (Brightwood): 413-794-4458 Springfield (Mason Square): 413-794-8723 English, Spanish, interpreters available for other

languages

Boston Medical Center

Boston: 617-414-4290 English, Spanish

Cape Cod Hospital

Hyannis: 508-862-5650 Falmouth: 508-495-7190

English, Spanish, Portuguese, cape Verdean Creole

Stanley Street Treatment and Recovery-SSTAR

Fall River: 508-324-3563 English, Spanish, Portuguese

UMass Memorial Medical Center

Worcester: 508-334-1000 Fitchburg: 978-878-8375

English, Spanish, Portuguese, French

Drop-In Centers for People Living with HIV/AIDS

AIDS Action Committee

Jamaica Plain: 617-437-6200 TTY: (617) 437-1394

AIDS Project Worcester

Worcester: 508-755-3773 TTY: 508-755-3773

Boston Living Center

Boston: 617-236-1012 TTY: 617-267-7057

Cornerstone

(a program of AIDS Action Committee)

Lynn: 781-581-2393

River Valley Counseling Center Between Family & Friends Center

Springfield: 413-737-2437

North Shore Health Project

Gloucester: 978-283-0101 TTY: 978-283-0101

Span, Inc.

Boston: 617- 423-0750 TTY: 617-423-0750

Reintegration Services for Ex-Offenders

The Corrections to Community reintegration program (CTC) provides statewide re-integration/case management services for HIV+ ex-offenders and soon-to-be-released HIV+ inmates. Program components include discharge planning and referrals for housing search and advocacy, primary/HIV care, mental health, and substance use services.

Health Imperatives – Plymouth AIDS Support Services (PASS)

Plymouth: 508-747-2211

Gandara Mental Health Center

Springfield: 413-736-8329

Edward M. Kennedy Health Center

Worcester: 508-854-3260

Span, Inc.

Boston: 617-423-0750

Legal Assistance Related to HIV/AIDS

AIDS Action Committee

Boston: 617-437-6200

www.aac.org

Gay & Lesbian Advocates & Defenders

Boston: 617-426-1350

www.glad.org

Harvard Law School Legal Services Center

Boston: 617-522-3003

www.law.harvard.edu/academics/clinical/lsc/help

HIV/AIDS Law Consortium of Western Massachusetts

(a program of Center for Human Development)

West Springfield: 413-306-5164 www.hivaidslawconsortium.org www.chd.org

JRI Health Law Institute

Boston: 617-988-8700

English, Greek

www.hivaidslawconsortium.org

Legal Action Center National: 212-243-1313

www.lac.org

References

¹ A region of the Commonwealth that includes eastern Massachusetts through to and including Worcester, southeastern Massachusetts (excluding Cape Cod and the Islands), and northeastern Massachusetts as well as the three southern countries of New Hampshire.

² Centers for Disease Control and Prevention. Antiretroviral postexposure prophylaxis after sexual, injection-drug use, or other nonoccupational exposure to HIV in the United States: recommendations from the U.S. Department of Health and Human Services. MMWR 2005;54 (No. RR-2): page 1.